## RECEIVED CENTRAL FAX CENTER

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## I. AMENDMENT TO THE CLAIMS

In response to the above-referenced Office Action, please amend the application in the claims as follows (support for the following claim amendments is found throughout the application specification):

1 (Once Amended) 1. A computer implemented method for facilitating 2 the exchange of investment information between human users in a networked computer 3 environment, comprising the steps of: 4 receiving an information request or query from a human user via a user 5 email account, wherein the information request does not specify a source from 6 which the requested information can be obtained; 7 soliciting the requested information from a plurality of qualified consultants 8 in a database of qualified consultants; 9 determining whether a the qualified consultant users wishes to provide the 10 requested information; 11 receiving the requested information or answer from the plurality of 12 qualified consultants via a computer; and 13 sending the requested information to the customer user via the customer's 14 email account. 1 2. (Once Amended) A computer implemented method for facilitating 2 the exchange of investment information between human users in a networked computer 3 environment, comprising the steps of: 4 receiving an information request or query from a human user via a 5 database; 6 determining whether a <u>plurality of qualified consultant users in a database</u> 7 wishes to provide the requested information; 8 soliciting the requested information from the plurality of qualified 9 consultants in the database; 10 receiving the requested information or answer from the plurality of 11 qualified consultants via a computer; and 12 sending to the customer user notification that information is available via 13 the customer's email account. 1 The method of claim 2, the method further comprising the (Original)

step of screening consultants based on certain criteria.

- 1 4. (Original) The method of claim 3, wherein the criteria are selected 2 from the group consisting of geographical location, education, licensure, years of 3 experience and combinations thereof.
- 1 5. (Original) The method of claim 2, further comprising the step of 2 accessing the database to obtain the requested information.
- 1 6. (Original) The method of claim 5, wherein the database is accessed 2 via a hyperlink to the database user interface.
- 7. (Original) The method of claim 2, further comprising the step of translating the query from an origin language to a target language before being made available to the consultant.
- 1 8. (Original) The method of claim 7, wherein the query or the answer 2 are in a language other than English.
- 9. (Original) The method of claim 8, wherein the language is selected from the group consisting of Afrikaans, Aleut, Aninishinaabe (Chippewa/Ojibwe), Arabic,
- 3 Armenian, Azerbaijani, Basque, Bengali, Bosnian, Braille, Bulgarian, Chamorro, Cherokee,
- 4 Cheyenne, Chinese, Chinook, Choctaw, Cornish, Cree, Croatian, Czech, Dakota, Dutch,
- 5 Esperanto, Estonian, Farsi/Persion, Finnish, French, Georgian, German, Greek, Gujarati,
- 6 Hawaiian, Hebrew, Hindi, Hmong, Hungarian, Hupa, Icelandic, Indonesian, Inuktitut,
- 7 Inupiaq, Irish (Gaelic) Italian, Japanese, Kikuyu, Kiribati, Korean, Kurdish, Latin, Latvian,
- 8 Lithuanian, Luganda, Malaysian, Maltese, Maori, Mayan, Miwok, Mohawk, Mon,
- 9 Mongolian, Nahuatl (Aztec), Navajo, Ndbele, Norwegian, Paiute, Polish, Portuguese,
- $10\,$  Potawatomi, Quechua, Romanian Russian, Saami (Lapp), Samoan, Scottish Gaelic,
- 11 Seneca (Mingo), Serbian, Sesotho, Shona, Sign Language, Sinhalese, Spanish, Swahili,
- 12 Swedish, Tagalog, Tahitian, Tai, Tamil, Tibetan, Tlingit, Turkish, Urdu, Ukrainian, Vietnamese,
- 13 Welsh, Xhosa, Yiddish, Yupik and Zulu.
- 1 10. (Original) The method of claim 2, wherein the requested information
- 2 is solicited from qualified consultants via an email information request generated by the
- 3 database.

1	<ol> <li>(Original) The method of claim 10, wherein the email information</li> </ol>
2	request does not identify the user that initiated the information request.
1	12. (Once Amended) An article of manufacture comprising a computer
2	readable medium having stored thereon instructions adapted to be executed by a
3	processor, the instructions which, when executed, define a series of steps to facilitate of
4	user's ability to obtain financial information from a consultant, said steps comprising:
5	receiving an information request or query from a human user via o
6	database;
7	determining whether a plurality of qualified consultant users in a database
8	wishes to provide the requested information;
9	soliciting the requested information from the plurality of qualified
10	consultants in the database;
- 11	receiving the requested information or answer from the plurality of
12	qualified consultants via a computer; and
13	sending to the customer user notification that information is available via
14	the customer's email account.
1	13. (Original) The article of manufacture of 12, further comprising the
2	step of screening consultants based on certain criteria.
1	<ol> <li>(Original) The article of manufacture of claim 13, wherein the criteria</li> </ol>
2	are selected from the group consisting of geographical location, education, licensure,
3	years of experience and combinations thereof.
1	15. (Original) The article of manufacture claim 12, further comprising the
2	step of accessing the database to obtain the requested information.
1	16. (Original) The article of manufacture of claim 15, wherein the
2	database is accessed via a hyperlink to the database user interface.
1	17. (Once Amended) The method article of manufacture of claim 12,
2	further comprising the step of translating the query from an origin language to a target
3	language before being made available to the consultant

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Yupik and Zulu.

- 1 18. (Once Amended) The method article of manufacture of claim 17, wherein the query or the answer are in a language other than English.
- 1 19. (Once Amended) The method article of manufacture of claim 18, wherein the language is selected from the group consisting of Afrikaans, Aleut, 3 Aninishinaabe (Chippewa/Ojibwe), Arabic, Armenian, Azerbaijani, Basque, Bengali, 4 Bosnian, Braille, Bulgarian, Chamorro, Cherokee, Cheyenne, Chinese, Chinook, 5 Choctaw, Cornish, Cree, Croatian, Czech, Dakota, Dutch, Esperanto, Estonian, 6 Farsi/Persion, Finnish, French, Georgian, German, Greek, Gujarati, Hawaiian, Hebrew, 7 Hindi, Hmong, Hungarian, Hupa, Icelandic, Indonesian, Inuktitut, Inupiaa, Irish (Gaelic) 8 Italian, Japanese, Kikuyu, Kiribati, Korean, Kurdish, Latin, Latvian, Lithuanian, Luganda, 9 Malaysian, Maltese, Maori, Mayan, Miwok, Mohawk, Mon, Mongolian, Nahuatl (Aztec), 10 Navajo, Ndbele, Norwegian, Paiute, Polish, Portuguese, Potawatomi, Quechua, 11 Romanian Russian, Saami (Lapp), Samoan, Scottish Gaelic, Seneca (Mingo), Serbian, 12 Sesotho, Shona, Sign Language, Sinhalese, Spanish, Swahili, Swedish, Tagalog, Tahitian,
- 1 20. (Once Amended) The <u>method article of manufacture</u> of claim 12, 2 wherein the requested information is solicited from qualified consultants via an email 3 information request generated by the database.

Tai, Tamil, Tibetan, Tlingit, Turkish, Urdu, Ukrainian, Vietnamese, Welsh, Xhosa, Yiddish,

1 21. (Once Amended) The method article of manufacture of claim 20, 2 wherein the email information request does not identify the user that initiated the 3 information request.